

BBB Promises	<p>Work with Health partners and focus on areas identified within the Health and Wellbeing Strategy in improving health and delivering health outcomes</p>	<p>Ambitious for all our children and young people</p>	
Priority	<p>With Health partners, focus on wellbeing and prevention to improve health outcomes for the residents of Bromley</p>	<p>Fulfilling our duty of care to ensure the health, wellbeing and achievements of our vulnerable children</p>	<p>Provide the best possible service to deliver appropriate support to all children and young people</p>
Outcome Statements and aims	<p>In Bromley:</p> <ul style="list-style-type: none"> ➤ Earlier diagnosis and intervention means that people are less dependent on intensive services <p>We aim to.....</p> <ul style="list-style-type: none"> A) Improve prevention of cardiovascular disease through monitoring and review of the NHS Health Checks programme and evaluation of outcomes B) Improve access and promote self management by expanding the on line self sampling home testing service for sexually transmitted infections, including HIV, for adults aged over 25 C) Launch a new 'Dementia Hub' in partnership with Bromley Clinical Commissioning Group, offering a single point of access to information, advice and personalised support planning D) Work with Health partners to ensure service users are supported to regain their independence at home following a hospital stay (reablement, telecare, equipment) <ul style="list-style-type: none"> ➤ People are protected as far as possible from avoidable deaths, disease and injuries <p>We aim to.....</p> <ul style="list-style-type: none"> A) Develop integrated care with Bromley Clinical Commissioning Group, focusing on self management of long term conditions and early intervention and prevention B) Evaluate operation of the Transfer of Care Bureau, in partnership with the Bromley Clinical Commissioning Group, and agree future operating arrangements <ul style="list-style-type: none"> ➤ The Health needs of the local population are understood, and people are encouraged to adopt healthy lifestyles <p>We aim to.....</p> <ul style="list-style-type: none"> A) Produce a plan for the integration of local health and social care services, in accordance with Department of Health (DoH) and Department for Communities and Local Government (DCLG) guidance, by 2017 B) Review the market position statement to ensure that it continues to reflect local need 	<p>In Bromley:</p> <ul style="list-style-type: none"> ➤ Vulnerable children and families are identified and supported at the earliest opportunity <p>We aim to.....</p> <ul style="list-style-type: none"> A) Deliver the required improvements as set out in the agreed Children's Service Improvement Plan B) Ensure that at all stages of the identification, support and protection of children in need, intervention is timely, and clear assessments of needs are in place C) Explore opportunities for more integrated working between Health Visiting, and Early Intervention and Family Support, to strengthen early help intervention for vulnerable families D) Through provision of early intervention and family support (including the Tackling Troubled Families Phase 2 initiative), work with families, including those with a range of health problems and affected by domestic violence and abuse, to improve employment and school attendance outcomes, and reduce antisocial behaviour E) Through effective use of the Common Assessment Framework and 'Signs of Safety' model, improve support to children and families at an early stage, thereby reducing the need for statutory services <ul style="list-style-type: none"> ➤ Children and young people are safeguarded and protected from harm, and are kept safe from bullying or crime <p>We aim to.....</p> <ul style="list-style-type: none"> A) Improve the arrangements to reduce the risk to children of sexual exploitation and episodes of missing from care by:- <ul style="list-style-type: none"> - ensuring that risks to sexually exploited children and young people, and those who go missing, are routinely assessed and understood, and that timely action is taken to address concerns - developing suitable arrangements to share and analyse information from child sexual exploitation risk assessments and 'return' interviews to reduce future risks for individual children and young people, and to inform partnership prevention and disruption activity 	<p>In Bromley:</p> <ul style="list-style-type: none"> ➤ Vulnerable children and young people are encouraged to have high aspirations for their future <p>We aim to.....</p> <ul style="list-style-type: none"> A) During 2017, the London Borough of Bromley and its partners will develop an overarching Children and Young People plan which sets out a shared vision, key priorities and how these will be delivered B) Through direct work with Children Looked After, ensure that their voice is heard in assessments which focus on their needs, leading to clear outcomes and timescales for change C) Improve the participation of Children Looked After and care leavers in apprenticeships and work based training and ensure that Children Looked After are encouraged and supported to remain in education D) Through the work of the Virtual School, secure good educational outcomes for Children Looked After, enabling them to live successful, fulfilling and economically independent lives E) Evaluate services that support children and families living with domestic violence, drug and alcohol misuse, and parental mental ill health, to ensure that these are making a difference and improving circumstances for children and young people <ul style="list-style-type: none"> ➤ Children and young people are supported to achieve their maximum potential <p>We aim to.....</p> <ul style="list-style-type: none"> A) Support children with complex disabilities to remain within the family home and their local community, through the provision of a range of high quality short breaks services ranging from after school activities to overnight care B) Support young disabled adults to travel independently through the continuation of a travel training programme C) Provide an integrated pathway for children and young people, and their families, ensuring a smooth transition to the new Special Educational Needs and Disabilities framework <ul style="list-style-type: none"> ➤ Children and Young People are supported to access opportunities for positive activities and encouraged to have happy and healthy lifestyles <p>We aim to.....</p> <ul style="list-style-type: none"> A) Ensure consideration is given to achieving permanency, including adoption, at the earliest possible point. Strengthen placement planning arrangements and improve sufficiency and choice of placements within the borough to meet current needs B) Ensure adequate provision of foster placements for older children, children and young people from an ethnic minority background, and ensure a sufficient level of support for foster carers C) Establish how fostering services are best delivered D) Ensure quality of care and value for money of commissioned Children Looked After placements through a programme of continual review

Care Services Portfolio Plan for 2016/17: Priority Framework Summary — DRAFT

BBB Promises

Through working with partners, ensure the provision of high quality locally relevant information and advice about care and support need to enable choice and control

Enhance the quality of life for people with care and support needs and ensure that those whose circumstances make them vulnerable are protected from avoidable harm

Assist people experiencing housing difficulties with advice and support aimed at maintaining or securing a home and avoiding crisis

Priority

Ensure the provision of high quality locally relevant information and advice about care and support need to enable choice and control

Ensure that people with care and support needs, and those whose circumstances make them vulnerable, can live their lives to the full and are protected from avoidable harm

People experiencing housing difficulties are assisted with advice and support aimed at maintaining or securing a home and avoiding crisis

Outcome Statements and aims

In Bromley:

➤ People manage their own support so that it is delivered to meet their needs, and are able to engage socially as much as they wish to avoid loneliness and isolation

We aim to.....

- A) Enable residents to manage their care and support needs through the provision of a good quality co-ordinated information and advice service
- B) In partnership with the voluntary sector:-
 - raise awareness of social isolation, specifically the link with the risk of abuse
 - share good practice on identifying groups of people who may be socially isolated and also particularly vulnerable to abuse, through the adult stakeholder conference (November 2016) and awareness campaign
- C) Maximise access to services supporting social engagement, through an enhanced Bromley MyLife website detailing services and activities identified at the November 2016 adult stakeholder conference

➤ People know the choices available locally to support them to maintain independence and who to contact when they need help

We aim to.....

- A) Create on line information to:-
 - support people to identify whether their care and support needs would be considered eligible under the Care and Support (Eligibility Criteria) regulations
 - provide targeted information based on individual needs
- B) Create on line referral forms for adult social to:-
 - give people more control as to how they contact the Council
 - enable professionals to make referrals to adult social services
 - enable people to inform the Council if they have concerns that an adult may be at risk of abuse
- C) Through the provision of clear eligibility criteria and entitlement statements, ensure that residents are informed at an early stage of any identified needs eligible for support, and how that support will be provided
- D) Establish, through market testing, who is best placed to deliver Extra Care Housing services and Carelink

➤ People seeking help from Care Services receive advice, guidance and services swiftly

We aim to.....

- A) In partnership with the voluntary sector, seek to improve the wellbeing of individuals:-
 - at all stages of the care and support process
 - whose circumstances make them vulnerable to harm, through the continued development of a high quality, skilled and responsive workforce

In Bromley:

➤ Carers can balance their caring roles with their desired quality of life and feel that they are respected as equal partners throughout the care process

We aim to.....

- A) Implement a new commissioning strategy for carers in conjunction with Bromley Clinical Commissioning Group
- B) Introduce a revised respite offer for older people and their carers, in consideration of usage over the last two years

➤ Service user and carer views and experiences are gathered to help inform service developments, and concerns are responded to quickly and efficiently

We aim to.....

- A) Ensure that the voice of service users and carers is routinely sought (developing/changing services) and that when we receive feedback, it is reviewed and integrated into plans where appropriate

➤ Care service standards are regularly reviewed to ensure delivery of quality services

We aim to.....

- A) Encourage customers to share their experiences of our services through compliments and complaints, using the lessons learnt to improve service delivery
- B) Review the provider training programme to ensure that it reflects the priorities identified through contract compliance activity
- C) Work with the Bromley Clinical Commissioning Group to introduce a programme of health support for care homes and extra care housing

➤ Everyone enjoys physical safety and feels secure

We aim to.....

- A) Focus on improving outcomes for vulnerable people in need of care and protection through:-
 - raising awareness of financial scamming and doorstep crime with groups of people with learning disabilities
 - ensuring that the workforce continues to have the skills and expertise in safeguarding to deliver modernised services through an expanded training programme, including courses in understanding how to recognise and prevent hoarding and self neglect, and modern day slavery

In Bromley:

➤ Focus on preventing homelessness by working in partnership with Registered Social Landlords, the Private Rented Sector and a range of advice and support agencies

We aim to.....

- A) Maximise the level of homeless prevention through increased targeted early intervention and support
- B) Work in partnership with Housing Benefit, the Department for Work and Pensions (DWP), Partner Landlords and Social Care to minimise the impact of the Welfare Reform Act
- C) Strengthen the level of money advice and work with the credit unit to reduce the level of homelessness occurring as a result of debt
- D) Continue to review and strengthen joint working with Children's Social Care to prevent homelessness and reduce the number of children in inappropriate/insecure accommodation
- E) Increase the range of accommodation pathway options and support available for homeless 16/17 year olds and care leavers to prevent homelessness and ensure that young people are accommodated in suitable accommodation which supports their journey to independence
- F) Produce and maintain the new London Borough of Bromley Homelessness strategy ensuring that the strategy promotes partnership working to reduce and prevent homelessness

➤ People are able to access accommodation that is affordable

We aim to.....

- A) Continue to develop partnership working with private sector landlords to:-
 - assist households to remain in private sector accommodation
 - maximise access to private sector accommodation
- B) Work to acquire sufficient levels of decent quality, cost effective accommodation, minimising the use of nightly paid shared accommodation
- C) Work innovatively with a range of providers to increase access to a supply of affordable accommodation
- D) Monitor the use and impact of the new Manorfields scheme to ensure that it contributes to reducing the use of Nightly Paid Accommodation
- E) Ensure that Bed and Breakfast is only used as an emergency measure, following a full risk assessment, for families with dependent children, and young homeless/care leavers
- F) Lead negotiations on the affordable housing provision on section 106 applications, ensuring that the affordable housing planning obligation reflects local adopted planning policy and local statutory and high priority housing need
- G) Ensure the successful implementation of the More Homes Bromley initiative to monitor that the supply meets housing need requirements and makes best use of accommodation acquired to reduce the reliance on nightly paid accommodation